INFORMATION NOTICE (GDPR)

for customers and participants of Laser Tag Poznań games · Fort Va, ul. Lechicka 59, Poznań, Poland

information pursuant to Article 13 GDPR · effective from 7 October 2026

1. Data controller

The controller of personal data is VANGUARD ARSENAL spółka z ograniczoną odpowiedzialnością (a Polish limited liability company) with its registered office in Poznań, ul. Szarych Szeregów 39 lok. 8, 60-462 Poznań, Poland, entered in the Register of Entrepreneurs of the National Court Register kept by the District Court Poznań – Nowe Miasto i Wilda in Poznań, 8th Commercial Division of the National Court Register, under KRS number 0001263783, tax identification number (NIP) 7812116848, statistical number (REGON) 545588770, share capital PLN 5,000.00 (the "Controller"), operating under the Laser Tag Poznań brand. Contact for data protection matters: e-mail office@vanguardarsenal.pl, phone +48 570 931 931, postal address: ul. Szarych Szeregów 39 lok. 8, 60-462 Poznań, Poland.

2. Purposes and legal bases of processing

1. Booking and running the game, hire of the room or campfire area and sale of tickets, including contact regarding the booking – Article 6(1)(b) GDPR (contract).
2. Verification of the conditions of participation, including the age of participants and the consents of parents or guardians, and performance of the obligations arising from the Child Protection Standards and the Polish Act of 13 May 2016 on counteracting threats of sexual crime and protecting minors – Article 6(1)(c) and (f) GDPR.
3. Ensuring the safety of persons and property, including CCTV – Article 6(1)(f) GDPR (separate CCTV information notice).
4. Issuing receipts and invoices and keeping accounts – Article 6(1)(c) GDPR (tax and accounting regulations).
5. Establishing, pursuing and defending claims and handling complaints – Article 6(1)(f) GDPR.
6. Publication of game results under a nickname in the results service – Article 6(1)(f) GDPR; recording and publication of images – solely on the basis of separate consent (Article 6(1)(a) GDPR).

3. Recipients of data

Data may be disclosed to entities acting on the Controller's behalf: providers of IT systems, hosting and e-mail, the accounting office, the payment terminal operator (for card and BLIK payments), the insurer in the event of a damage claim, as well as to the manager of Fort Va with regard to CCTV recordings and to authorities entitled under the law.

Some of our providers are established in the United States, outside the European Economic Area: Cloudflare, Inc. (the sending module of the contact form on lasertagpoznan.pl, which passes submissions on without storing them, and bot protection for the form – Cloudflare Turnstile), Plus Five Five, Inc. (the Resend service, which delivers form submissions to our mailbox) and Lovable Labs Incorporated with its sub-processor Supabase, Inc. (the game results platform). Transfers to these entities are based on the European Commission's adequacy decision for the EU–US Data Privacy Framework (Article 45 GDPR) or, where an entity is not covered by that framework, on standard contractual clauses adopted by the Commission (Article 46(2)(c) GDPR); a copy of the safeguards can be obtained at office@vanguardarsenal.pl. Data may also leave the EEA when images are published on social media – solely on the basis of separate consent, as described in the consent form. The full list of providers is given in the Privacy Policy.

4. Retention period

1. Booking data, parental consents and group leader declarations – for the limitation period of claims related to participation in the game.
2. Accounting documents – for 5 years from the end of the tax year in which the tax obligation arose.
3. CCTV recordings – up to 60 days (or less, until the storage medium is full), unless they constitute evidence in proceedings.
4. Images published on the basis of consent – until consent is withdrawn.

5. Rights of data subjects

You have the right to access your data, to rectify and erase it, to restrict processing, to data portability, to object to processing based on legitimate interest, to withdraw consent at any time (without affecting the lawfulness of prior processing) and to lodge a complaint with the President of the Polish Personal Data Protection Office (UODO, ul. Stawki 2, 00-193 Warsaw). Requests should be sent to the Controller's e-mail or postal address; we reply within one month.

6. Additional information

Providing data is voluntary but necessary to make a booking and take part in a game. We do not make automated decisions or carry out profiling. Detailed information is provided in the Privacy Policy available at www.lasertagpoznan.pl.

Management Board of VANGUARD ARSENAL sp. z o.o.